

ID	Task Name	Duration	Start	Finish	Lead/Resource Names
1	IT Team Management - PB	82 days	Thu 12/11/09	Fri 06/03/10	Paul Butler (5%)
2	BAU - Enhancements and Support	82 days	Thu 12/11/09	Fri 06/03/10	Michael Shack (50%)
3	BAU - McApp Changes	17 days	Thu 12/11/09	Fri 06/03/10	Michael Shack (50%)
4	Various Mocking Changes - Hubs List and Telecoms Form	82 days	Thu 12/11/09	Fri 06/03/10	Michael Shack (10%)
5	Adhoc Data Changes - MS	0 days	Fri 04/12/09	Fri 04/12/09	Paul Butler (5%)
6	Milestone - Hubs Completes Current McApp Pipeline	25 days	Mon 16/11/09	Fri 19/12/09	Paul Butler (5%)
7	Marketing Changes	8 days	Wed 18/11/09	Fri 19/12/09	Paul Butler (5%)
8	Private Credentials and Outlines for Web Service Implementation	15 days	Wed 18/11/09	Fri 19/12/09	Paul Butler (5%)
9	Web Services for Customer Web Service Integration	15 days	Wed 18/11/09	Fri 19/12/09	Paul Butler (5%)
10	Various Hubs Landing Pages - contact checking and backup	10 days	Mon 16/11/09	Fri 19/12/09	Paul Butler (5%)
11	Various Hubs Landing Pages - contact checking and backup	13 days	Mon 30/11/09	Wed 18/12/09	Paul Butler (5%)
12	HUB - Phase 1	107 days	Thu 12/11/09	Fri 06/04/10	Paul Butler (5%)
13	Building Opts In Process Functionality (And Fully Functioning HUB Application)	82 days	Thu 12/11/09	Fri 06/03/10	Paul Butler (5%)
14	Windows Workflow Integration - proof of concept and architecture	12 days	Thu 12/11/09	Fri 27/11/09	Paul Butler (5%)
15	Complete Opts In Process - Business Layer and GUI components	12 days	Thu 12/11/09	Fri 27/11/09	Paul Butler (5%)
16	Development Scenarios Agreed and Implemented	12 days	Thu 12/11/09	Fri 27/11/09	Paul Butler (5%)
17	Milestone - Workflow Integration and Approval Implemented	34 days	Mon 30/11/09	Wed 03/12/09	Paul Butler (5%)
18	Start Opts In Build	11 days	Fri 04/12/09	Fri 18/12/09	Paul Butler (5%)
19	Complete Opts In Process - Fully Integrated with Zscom and Windows Workflow	5 days	Mon 11/01/10	Sun 17/01/10	Paul Butler (5%)
20	Ops In Final Amends	15 days	Mon 18/01/10	Fri 05/02/10	Paul Butler (5%)
21	Build Opts In and Call Back Workflows and Integrate with Opts In GUI	9 days	Mon 04/01/10	Fri 19/01/10	Paul Butler (5%)
22	GUI Improvements and Consistency to Opts In Controls	37 days	Thu 17/12/09	Fri 05/02/10	Paul Butler (5%)
23	Milestone - Opts In Process complete with Zscom and Workflow integration (i.e. Fully functioning Application)	0 days	Wed 23/12/09	Wed 23/12/09	Paul Butler (5%)
24	System Testing	10 days	Mon 06/02/10	Fri 19/02/10	Paul Butler (5%)
25	User Testing and Training Guide Creation	10 days	Mon 22/02/10	Fri 05/03/10	Paul Butler (5%)
26	Milestone - Opts In Process Signed Off and Ready For Release	0 days	Fri 05/03/10	Fri 05/03/10	Paul Butler (5%)
27	Workflow Journeys - Build Specs	45 days	Mon 30/11/09	Fri 26/01/10	Paul Butler (5%)
28	Complete Quoting	5 days	Mon 30/11/09	Fri 04/12/09	Paul Butler (5%)
29	Start and Complete Batch and Internal/External Rejection and Cancel Sales	5 days	Mon 14/12/09	Fri 18/12/09	Paul Butler (5%)
30	Start and Complete Contract Management Selection	5 days	Mon 11/01/10	Sun 17/01/10	Paul Butler (5%)
31	Start and Complete Contract Management Supplier Status Loading	5 days	Mon 18/01/10	Sun 24/01/10	Paul Butler (5%)
32	Start and Complete Document Request and Handling	5 days	Mon 25/01/10	Fri 01/02/10	Paul Butler (5%)
33	Start and Complete Supplier Info Requests	10 days	Mon 18/01/10	Fri 26/01/10	Paul Butler (5%)
34	Final Amends	0 days	Fri 26/01/10	Fri 26/01/10	Paul Butler (5%)
35	Milestone - ALL Build Specs for Phase 1 complete	0 days	Fri 26/01/10	Fri 26/01/10	Paul Butler (5%)
36	Data Migration Phase 1 - Managed by PF (see PF Plan for Details)	40 days	Mon 07/12/09	Fri 26/01/10	Michael Shack (50%)
37	IT Support Resource - MS	30 days	Mon 07/12/09	Fri 19/01/10	Michael Shack (50%)
38	Data Analysis Resource	40 days	Mon 07/12/09	Fri 26/01/10	Michael Shack (50%)
39	Get Supplier Data for EAC / Traffic to Meter Type Mapping	20 days	Mon 14/12/09	Fri 08/01/10	Michael Shack (50%)
40	Finance Resource	40 days	Mon 07/12/09	Fri 26/01/10	Michael Shack (50%)
41	Milestone - Initial Data Migration Complete - will need to repeat process again for records changed between 07/12/09 and live date	0 days	Fri 26/01/10	Fri 26/01/10	Michael Shack (50%)
42	Building HUB Communication and Email Generation/Automation	35 days	Mon 07/12/09	Fri 26/01/10	Michael Shack (45%)
43	Build Spec, Design and Plan Solution	14 days	Mon 07/12/09	Thu 24/12/09	Michael Shack (45%)
44	Finish Build Solution	15 days	Mon 04/01/10	Thu 22/01/10	Michael Shack (45%)
45	Milestone - HUB Communication and Email Generation Complete	0 days	Fri 22/01/10	Fri 22/01/10	Michael Shack (45%)
46	Building Quoting Process Functionality	35 days	Mon 18/01/10	Fri 05/03/10	Andrew Watt
47	GUI components and related Business Objects	15 days	Mon 18/01/10	Fri 05/02/10	Andrew Watt
48	Workflow and Database Objects	15 days	Mon 18/01/10	Fri 05/02/10	Andrew Watt
49	GUI Look and Feel Design and Finishing Touches / Image Creation	15 days	Mon 18/01/10	Fri 05/02/10	Andrew Watt
50	Printing, EAC / Meter Type Build	15 days	Mon 18/01/10	Fri 05/02/10	Andrew Watt
51	System Testing	10 days	Mon 06/02/10	Fri 19/02/10	Andrew Watt
52	User Testing and Training Guide Creation	10 days	Mon 22/02/10	Fri 05/03/10	Andrew Watt
53	Milestone - Quoting Process Signed Off and Ready For Release	0 days	Fri 05/03/10	Fri 05/03/10	Andrew Watt
54	Building Conduct and Cancel Sale Process Functionality	35 days	Mon 08/02/10	Fri 26/03/10	Andrew Watt
55	GUI components and related Business Objects	15 days	Mon 08/02/10	Fri 26/02/10	Andrew Watt
56	Workflow and Database Objects	15 days	Mon 08/02/10	Fri 26/02/10	Andrew Watt
57	GUI Look and Feel Design and Finishing Touches / Image Creation	10 days	Mon 01/03/10	Fri 13/03/10	Andrew Watt
58	User Testing and Training Guide Creation	10 days	Mon 15/03/10	Fri 26/03/10	Andrew Watt
59	Milestone - Conduct and Cancel Sale Process Signed Off and Ready For Release	0 days	Fri 26/03/10	Fri 26/03/10	Andrew Watt
60	Building Batching and Internal/External Rejection Processes + Resell Process	25 days	Mon 01/03/10	Fri 02/04/10	Andrew Watt
61	GUI components and related Business Objects	15 days	Mon 01/03/10	Fri 19/03/10	Andrew Watt
62	Workflow and Database Objects	15 days	Mon 01/03/10	Fri 19/03/10	Andrew Watt
63	GUI Look and Feel Design and Finishing Touches / Image Creation	10 days	Mon 22/03/10	Fri 02/04/10	Andrew Watt
64	User Testing and Training Guide Creation	5 days	Mon 29/03/10	Fri 02/04/10	Andrew Watt
65	Milestone - Batching, Internal Rejections and Resell Processes Signed Off and Ready For Release	0 days	Fri 02/04/10	Fri 02/04/10	Andrew Watt
66	Building Contract Management - Supplier Status Changes and Objection Processes	45 days	Mon 29/01/10	Fri 26/03/10	Michael Shack
67	GUI components and related Business Objects	25 days	Mon 25/01/10	Fri 26/02/10	Michael Shack
68	Workflow and Database Objects	15 days	Mon 06/02/10	Fri 26/02/10	Michael Shack
69	GUI Look and Feel Design and Finishing Touches / Image Creation	10 days	Mon 01/03/10	Fri 12/03/10	Michael Shack
70	User Testing and Training Guide Creation	10 days	Mon 15/03/10	Fri 26/03/10	Michael Shack
71	Milestone - Batching, Internal Rejections and Resell Processes Signed Off and Ready For Release	0 days	Fri 26/03/10	Fri 26/03/10	Michael Shack
72	Building Document Request and Handling Processes and Request Supplier Info Process	25 days	Mon 01/03/10	Fri 02/04/10	Michael Shack
73	GUI components and related Business Objects	15 days	Mon 01/03/10	Fri 19/03/10	Michael Shack
74	Workflow and Database Objects	15 days	Mon 01/03/10	Fri 19/03/10	Michael Shack
75	GUI Look and Feel Design and Finishing Touches / Image Creation	10 days	Mon 22/03/10	Fri 02/04/10	Michael Shack
76	User Testing and Training Guide Creation	5 days	Mon 29/03/10	Fri 02/04/10	Michael Shack
77	Milestone - Document Request and Handling Processes Signed Off and Ready For Release	0 days	Fri 02/04/10	Fri 02/04/10	Michael Shack
78	System and User Testing Fixes and Final Configuration	15 days	Mon 22/03/10	Fri 06/04/10	Michael Shack
79	Test Fixes PB - Workflow and Database	15 days	Mon 22/03/10	Fri 06/04/10	Michael Shack
80	Test Fixes JLC - GUI Look and Feel	15 days	Mon 22/03/10	Fri 06/04/10	Michael Shack
81	Test Fixes MS - GUI Components and Business Objects	15 days	Mon 22/03/10	Fri 06/04/10	Michael Shack
82	Test Fixes AW - GUI Components and Business Objects	15 days	Mon 22/03/10	Fri 06/04/10	Michael Shack
83	Zscom Integration and Queue Set Up	10 days	Mon 29/03/10	Fri 06/04/10	Michael Shack
84	User Training - Ops	10 days	Mon 29/03/10	Fri 06/04/10	Michael Shack
85	User Training - Sales	10 days	Mon 29/03/10	Fri 06/04/10	Michael Shack
86	Milestone - Final System Testing	0 days	Fri 06/04/10	Fri 06/04/10	Michael Shack
87	Data Migration Phase 2 - Managed by PF (see PF Plan for Details)	50 days	Mon 01/02/10	Fri 06/04/10	Michael Shack (50%)
88	IT Support Resource - MS	15 days	Mon 22/03/10	Fri 06/04/10	Michael Shack (50%)
89	IT Support Resource - PB	15 days	Mon 22/03/10	Fri 06/04/10	Michael Shack (50%)
90	Data Analysis Resource	25 days	Mon 01/03/10	Fri 02/04/10	Michael Shack (50%)
91	Finance Resource	45 days	Mon 01/02/10	Fri 02/04/10	Michael Shack (50%)
92	Milestone - Initial Data Migration Complete - will need to repeat process again for records changed between 07/12/09 and live date	0 days	Fri 02/04/10	Fri 02/04/10	Michael Shack (50%)

